

Quality policy

Gill designs, develops and manufactures innovative, inherently robust sensing and measuring products and equipment for the world's harshest environments.

Our aim is to develop and manufacture innovative products that support our customers and distributors across the world. We focus on industry-leading solutions that not only meet but exceed expectations. At the foundation of our business is quality and our success is directly linked to our ability to consistently design and manufacture our products to the highest standards possible.

To achieve our aims we will...

- meet or exceed customer expectations by identifying and understanding our customers' needs and deliver products that are of the highest quality.
- continuously improve our processes to ensure that we are delivering products to the highest standards. We
 will regularly review and evaluate our processes to identify areas for improvement and take corrective actions
 as necessary.
- comply with applicable laws and regulations related to our products and we will maintain the necessary licenses, certifications and accreditations to ensure that our products meet both regulatory requirements and our own exacting quality standards.
- train and develop our employees to ensure that they have the skills and knowledge to produce products that are consistently high in quality and delivered on time.
- create a culture of continuous improvement which monitors and measures our performance across the business to ensure that we are all meeting our quality objectives and continuously striving to improve.
- communicate effectively with our customers, employees, and stakeholders in a clear, concise, and timely manner and ensure that everyone involved in our business understands our commitment to quality and our quality policy.

From the design and development of our products to the delivery and ongoing aftermarket support we give to our customers, we believe that quality is reflected in everything we do and remains the responsibility of everyone at Gill.

Alan Brooke

Chief Operating Officer

Paul Jenkins

Quality, EH&S Manager